

Alcoholics Anonymous and Narcotics Anonymous 12-Step World Service Offices

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The following are World Service Offices. Every 12-step group is supposed to be in contact with WSO and send money for literature, etc. You will be able to find free literature on each website.

12-Step World Service Offices

AA

www.aa.org

Communication with the General Service Office (G.S.O.) of A.A. in New York City

All communications, including email, are treated with the same level of care and attention and are answered in the order in which they are received. G.S.O. staff members are committed to respond as soon as possible, usually within ten (10) business days.

G.S.O. can serve you most efficiently if your email communications are routed to the staff member best able to handle your inquiry or sharing. Please begin this routing process by selecting one of the two choices provided below:

General Correspondence – U.S. and Canada

For those inquiries of a more general nature, information about the A.A. program or Fellowship, group problems, or questions on the Traditions or A.A. Service, please [click here](#) and select the appropriate geographic section.

Information by Service Activity – U.S. and Canada

For those inquiries that conform to a specific service assignment, such as Public Information, Correctional Facilities or General Service Conference matters, please [click here](#) and select the appropriate assignment.

International Correspondence

If you are emailing from outside of the U.S. and Canada, please click here. international@aa.org

EBook Inquiries For eBook inquiries, please click here to [Contact A.A.W.S. Online Store Support](#).

MAILING ADDRESS:

A.A. World Services, Inc.,
P.O. Box 459,
Grand Central Station
New York, NY 10163
(212) 870-3400

OUR LOCATION:

A.A. World Services, Inc.,
475 Riverside Drive at West 120th St. - 11th Floor
New York, NY 10115
(212) 870-3400

NA

www.na.org

General questions and information: Fellowship Services Team fsmail@na.org or 818.773.9999 x771

Literature sales and product inquiries: Customer Service Department customer_service@na.org or 818.773.9999 x135

Event inquiries

events@na.org or 818.773.9999 x116

Public relations issues

Public Relations Team :pr@na.org or 818.773.9999 x141

Hospitals and Institutions (H&I) or drug courts: HandI@na.org or 818.773.9999 x159

Human Resource Panel or World Pool: hrp@na.org or 818.773.9999 x121

The NA Way Magazine: naway@na.org or 818.773.9999 x179

World Board: wbmail@na.org or 818.773.9999 x116

Local NA telephone/information or local NA service committees: [Phoneline & Websites](#)

NA World Services

PO Box 9999

Van Nuys, California USA 91409

Telephone +1.818.773.9999

Fax +1.818.700.0700

Al-anon

www.al-anon.org

Contact Al-Anon Family Groups

Al-Anon Family Group Headquarters, Inc

1600 Corporate Landing Parkway

Virginia Beach, VA 23454-5617

Telephone: (757) 563-1600

Fax: (757) 563-1655

email: wso@al-anon.org

Al-Anon Family Group Headquarters (Canada) Inc.
275 Slater Street, Suite 900
Ottawa ON K1P 5H9
Telephone: (613) 723-8484
email: afgwso@al-anon.org

<http://www.al-anon.org/for-alateen> Alateen

- [Nar-anon](#)
- www.nar-anon.org
- wso@nar-anon.org World Service Office
- wsrc@nar-anon.org Resource Development
- pandgcommittee@nar-anon.org Policy & Guidelines
- outreach@nar-anon.org Outreach
- narateen@nar-anon.org For teenager support groups

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