I am getting new BTL service and would rather not rent their modem/router (it is a combo, no?). It seems they offer no help if you use your own. I don't know much about all this. What do I need? I have a D-Link router (and a Linksys). What else

Marty Casado Tue, Feb 16, 2016 Internet & Email Services 0 11379

Yeah they use a combo so you should get a combo. Usually they still have to go in and ensure your user account is set up right but if you needed any other adjustments like public IP, or NAT settings it will be all up to you. I had thought I was renting but it seems they "gave" me. Didn't know until a power surge blew my modem and they didn't want to change it until I either applied to rent or buy another one.

Online URL:

https://ambergriscaye.com/help/article/i-am-getting-new-btl-service-and-would-rather-not-rent-their-modem-router-it-is-a-combo-no-it-seems-they-offer-no-help-if-you-use-your-own-i-don-t-know-much-about-all-this-what-do-i-need-i-have-a-d-link-router-and-a-linksys-what-else-423.html